



Northamptonshire Police and Crime Commission

Freedom of Information Act

Request Response

No. 002680/14

Question

1. Which social media management tools do you use to manage your social media (e.g. hootsuite, tweetdeck, twitter, facebook, crowdcontrolHQ etc).
2. If using a paid-for service when does the contract finish?
3. If using a paid-for service how much does this cost on either a monthly or annual basis?
4. Which departments actively use social media in your organisation? (e.g. control room, contact centre, corporate communication)
5. Do you collaborate with any other organisations or agencies to share service with social media management – if yes, who are these organisations?
6. Please provide the contact name and email address of the person responsible for social media in your organisation

Answer

I can confirm that Northamptonshire Police holds the information requested as follows:

1. Precise Yellow
2. 11/09/14
3. £3750 plus vat per annum
4. News & Publishing manage force accounts. Control Room have access to Facebook for 'out of hours' use. Twitter is used widely across the force across by departments and individuals
5. No
6. David Jackson – david.jackson@northantspcc.pnn.police.uk